RECEIPT PROCESSING SYSTEM AND METHOD

ABSTRACT

The present invention provides a system and method for retrieving a copy of an original receipt by merchants to avoid chargebacks on legitimate sales. In a preferred embodiment, a receipt 5 is printed that contains machine-readable information, such as bar codes or other suitable machinereadable information. The receipt is scanned to provide an electronic copy that is stored in one or more memories. The receipt is retrievable by use of the machine-readable information that may include credit card number, date, amount, and the like. In one preferred embodiment, the stored information is made available through a website to the purchaser who can obtain online a copy of the receipt to thereby avoid the time and cost of unnecessary chargebacks. In another preferred embodiment, a processor handles the chargeback inquiry so the merchant does not need to respond to chargeback inquiry requests.

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